

B.B.A. Semester - 5 (Remedial) (CBCS) Examination**March/April-2023 (Old Course)****HUMAN RESOURCE GROUP: MANAGEMENT OF INDUSTRIAL RELATIONS
(ELECTIVE)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate marks.

Que.1 Define the term Industrial relations and discuss about the factors affecting Industrial relations. 14

OR

Que.1 Give suggestions to improve Industrial relations.

Que.2 Discuss the term Industrial dispute and describe the difference between Industrial disputes and Industrial conflict. 14

OR

Que.2 Describe the impacts of Industrial dispute in detail.

Que.3 Describe the features and provisions of factories act 1948. 14

OR

Que.3 Describe the features and provisions of the Industrial Employment Act 1946.

Que.4 Describe the concept of worker's participation in management and discuss its objectives. 14

OR

Que.4 Discuss the forms of worker's participation in management.

Que.5 Define the term trade union and discuss the functions of trade union. 14

OR

Que.5 Write short notes on :

- (A) Collective bargaining
- (B) Issues in negotiations in India
